



**County of Los Angeles – Department of Mental Health**

**Service Area VII Administration**

**Adult Systems of Care**

**Quality Improvement Committee**

**April 20, 2010**

**Rio Hondo Mental Health Center**

**Second Floor Conference Room**

**2:00 P.M.- 4:00 P.M.**

**AGENDA**

- |   |                          |
|---|--------------------------|
| I. Welcome and Introductions            | Lupe Ayala & Marcel Mend |
| II. Review & Approval of Minutes        | Lupe Ayala & Marcel Mend |
| III. Department of Mental Health Update | Lupe Ayala               |
| IV. Quality Improvement Council Update  | Lupe Ayala               |
| V. Performance Improvement Project      | All                      |
| VI. Quality Assurance Issues            | Marcel Mendoza & Lupe Ay |
| VII. QA/Procedure Codes Group           | Marcel Mendoza           |
| VIII. Audit Updates                     | Marcel Mendoza           |
| IX. Announcements & Provider Updates    | All                      |

**Next Meeting**

**May 18, 2010**

**2:00 P.M.-4:00 P. M.**

**Quality Assurance Meeting**

**1:00 P.M.-1:30 P.M.**

County of Los Angeles – Department of Mental Health  
Adult Systems of Care  
Service Area VII Quality Improvement Committee  
Minutes  
April 20, 2010

**Chairpersons: Marcel Mendoza & Lupe Ayala**

**Membership Present:**

Marcella Mendez	Misty Allen
XHalic Huitron	Jen Chellow
Mikki Beeman	Karla Lopez
Donella Winship	Brent Hale
Mirtala Pineda Ward	Deborah Lowe
Sam Zepeda	Meehee Han
Marishia Moak	Mike Ford
David Tavlin	Brian Adair
Audrey Fisher-Price	Michelle Hernandez
Margarita Baltazar	

I. Welcome and Introductions

II. Review and approval of minutes

III. DMH UPDATE

- DMH deficit is less than we thought it would be
- Transformation to 85% PEI dollars for child providers
- Training April regarding the transformation of children's programs
- Contracts to be amended to show transformation
- Training regarding short doyle II claiming system
- Problems with current system in billing procedure code
- Changes in procedure codes (Bev health triage: being taken out)
- Usage of procedure code: H2015 to H0002
- QA issues: Record review code: Clinician/staff review documentation. "How is the review of documents going to help treatment?"
- Training: Co-occurring D/O training for Older Adults at Anne's
- State audit review findings: Signatures could not be read or missing; late entries; client's not in treatment for several years and case still open; late CCCP's; Overall audit results were very poor

IV: Quality Improvement Council Update

- Marcel Mendoza resigning from Co-chair position in QI
- QIC looking for a new co-chair
- Audit updates: FSP visits-ALMA- 35% of charts were disallowed

Service Area VII Quality Improvement Committee  
April 20, 2010

-Audit issues with use of flex funds: Importance of tying flex funds use with the client's symptoms.

V. Quality Assurance

- Importance of use of the clinical loop: diagnosis match CCCP goals that match progress notes.
- SFPR: If client is not at your program but client coming to you for meds you must have them on plan. You have ten days to add an SFPR.
- DMH's new audit tool: 2 pages long; focuses on compliance issues; specific on kind of care; checks details on progress notes; CCCP and assessment. Reviews a 3 month period.

Respectfully Submitted,

Elida Lambrechts



Lupe Ayala  
QIC Co-Chair



Marcel Mendoza  
QIC Co-Chair

